

## Las Positas College Student Satisfaction Survey Results (March 2021)

### Utilization of Student Services by Unit Load

#### Admissions & Records

Unit Load	Percent who used the service		Total Responses
	Num	Pct	
15 or more (full-time)	214	75%	<b>286</b>
12-14.5 units (full-time)	331	75%	<b>444</b>
6-11.5 units (part-time)	320	76%	<b>422</b>
0.5-5.5 units (part-time)	155	77%	<b>202</b>
Non-credit courses only	8	62%	<b>13</b>
Skipped / Decline to Answer	100	66%	<b>151</b>
<b>Grand Total</b>	<b>1,128</b>	<b>74%</b>	<b>1,518</b>

#### Bookstore (Bldg. 1300 or Online)

Unit Load	Percent who used the service		Total Responses
	Num	Pct	
15 or more (full-time)	222	78%	<b>285</b>
12-14.5 units (full-time)	353	80%	<b>442</b>
6-11.5 units (part-time)	330	78%	<b>422</b>
0.5-5.5 units (part-time)	133	66%	<b>201</b>
Non-credit courses only	7	54%	<b>13</b>
Skipped / Decline to Answer	100	67%	<b>150</b>
<b>Grand Total</b>	<b>1,145</b>	<b>76%</b>	<b>1,513</b>

#### Campus Safety & Security

Unit Load	Percent who used the service		Total Responses
	Num	Pct	
15 or more (full-time)	53	19%	<b>285</b>
12-14.5 units (full-time)	86	20%	<b>441</b>
6-11.5 units (part-time)	81	19%	<b>420</b>
0.5-5.5 units (part-time)	48	24%	<b>201</b>
Non-credit courses only	6	46%	<b>13</b>
Skipped / Decline to Answer	27	18%	<b>152</b>
<b>Grand Total</b>	<b>301</b>	<b>20%</b>	<b>1,512</b>

#### Child Development Center (Bldg. 2300)

Unit Load	Percent who used the service		Total Responses
	Num	Pct	
15 or more (full-time)	17	6%	<b>287</b>
12-14.5 units (full-time)	48	11%	<b>443</b>
6-11.5 units (part-time)	45	11%	<b>423</b>
0.5-5.5 units (part-time)	25	12%	<b>201</b>
Non-credit courses only	1	8%	<b>13</b>
Skipped / Decline to Answer	16	11%	<b>152</b>
<b>Grand Total</b>	<b>152</b>	<b>10%</b>	<b>1,519</b>

## LPC Student Satisfaction Survey Results (March 2021)

### Computer Center

Unit Load	Percent who used the service		Total Responses
	Num	Pct	
15 or more (full-time)	86	30%	<b>285</b>
12-14.5 units (full-time)	149	34%	<b>444</b>
6-11.5 units (part-time)	157	37%	<b>421</b>
0.5-5.5 units (part-time)	67	34%	<b>200</b>
Non-credit courses only	5	38%	<b>13</b>
Skipped / Decline to Answer	54	36%	<b>152</b>
<b>Grand Total</b>	<b>518</b>	<b>34%</b>	<b>1,515</b>

### Counseling Services

Unit Load	Percent who used the service		Total Responses
	Num	Pct	
15 or more (full-time)	206	73%	<b>281</b>
12-14.5 units (full-time)	321	73%	<b>442</b>
6-11.5 units (part-time)	265	63%	<b>419</b>
0.5-5.5 units (part-time)	114	56%	<b>202</b>
Non-credit courses only	5	42%	<b>12</b>
Skipped / Decline to Answer	90	60%	<b>151</b>
<b>Grand Total</b>	<b>1,001</b>	<b>66%</b>	<b>1,507</b>

### Disabled Students Programs & Services (DSPS)

Unit Load	Percent who used the service		Total Responses
	Num	Pct	
15 or more (full-time)	27	9%	<b>288</b>
12-14.5 units (full-time)	49	11%	<b>440</b>
6-11.5 units (part-time)	51	12%	<b>424</b>
0.5-5.5 units (part-time)	34	17%	<b>202</b>
Non-credit courses only	1	8%	<b>13</b>
Skipped / Decline to Answer	16	11%	<b>152</b>
<b>Grand Total</b>	<b>178</b>	<b>12%</b>	<b>1,519</b>

### Financial Aid Office

Unit Load	Percent who used the service		Total Responses
	Num	Pct	
15 or more (full-time)	156	54%	<b>287</b>
12-14.5 units (full-time)	255	58%	<b>441</b>
6-11.5 units (part-time)	181	43%	<b>423</b>
0.5-5.5 units (part-time)	72	36%	<b>202</b>
Non-credit courses only	2	17%	<b>12</b>
Skipped / Decline to Answer	66	43%	<b>152</b>
<b>Grand Total</b>	<b>732</b>	<b>48%</b>	<b>1,517</b>

## LPC Student Satisfaction Survey Results (March 2021)

### Health and Wellness Center (Bldg. 1700)

Unit Load	Percent who used the service		Total Responses
	Num	Pct	
15 or more (full-time)	44	15%	<b>285</b>
12-14.5 units (full-time)	82	18%	<b>444</b>
6-11.5 units (part-time)	77	18%	<b>421</b>
0.5-5.5 units (part-time)	35	17%	<b>202</b>
Non-credit courses only	1	8%	<b>13</b>
Skipped / Decline to Answer	26	17%	<b>150</b>
<b>Grand Total</b>	<b>265</b>	<b>17%</b>	<b>1,515</b>

### Honors Transfer Program

Unit Load	Percent who used the service		Total Responses
	Num	Pct	
15 or more (full-time)	32	11%	<b>287</b>
12-14.5 units (full-time)	38	9%	<b>442</b>
6-11.5 units (part-time)	26	6%	<b>421</b>
0.5-5.5 units (part-time)	8	4%	<b>201</b>
Non-credit courses only	1	8%	<b>13</b>
Skipped / Decline to Answer	12	8%	<b>152</b>
<b>Grand Total</b>	<b>117</b>	<b>8%</b>	<b>1,516</b>

### Library (Online or Learning Resource Center, Bldg 2000)

Unit Load	Percent who used the service		Total Responses
	Num	Pct	
15 or more (full-time)	182	63%	<b>287</b>
12-14.5 units (full-time)	294	66%	<b>444</b>
6-11.5 units (part-time)	270	64%	<b>424</b>
0.5-5.5 units (part-time)	109	55%	<b>200</b>
Non-credit courses only	5	38%	<b>13</b>
Skipped / Decline to Answer	90	59%	<b>152</b>
<b>Grand Total</b>	<b>950</b>	<b>63%</b>	<b>1,520</b>

### Student Online Orientation

Unit Load	Percent who used the service		Total Responses
	Num	Pct	
15 or more (full-time)	202	71%	<b>285</b>
12-14.5 units (full-time)	322	73%	<b>440</b>
6-11.5 units (part-time)	287	68%	<b>421</b>
0.5-5.5 units (part-time)	117	58%	<b>202</b>
Non-credit courses only	6	46%	<b>13</b>
Skipped / Decline to Answer	99	67%	<b>148</b>
<b>Grand Total</b>	<b>1,033</b>	<b>68%</b>	<b>1,509</b>

## LPC Student Satisfaction Survey Results (March 2021)

### Student Life (clubs/activities/student gov't)

Unit Load	Percent who used the service		Total Responses
	Num	Pct	
15 or more (full-time)	79	28%	<b>286</b>
12-14.5 units (full-time)	103	23%	<b>445</b>
6-11.5 units (part-time)	93	22%	<b>420</b>
0.5-5.5 units (part-time)	37	19%	<b>200</b>
Non-credit courses only	2	17%	<b>12</b>
Skipped / Decline to Answer	33	22%	<b>151</b>
Grand Total	347	23%	1,514

### Textbook Loaner Program

Unit Load	Percent who used the service		Total Responses
	Num	Pct	
15 or more (full-time)	43	15%	<b>285</b>
12-14.5 units (full-time)	60	14%	<b>442</b>
6-11.5 units (part-time)	71	17%	<b>420</b>
0.5-5.5 units (part-time)	33	16%	<b>201</b>
Non-credit courses only	2	17%	<b>12</b>
Skipped / Decline to Answer	33	22%	<b>151</b>
Grand Total	242	16%	1,511

### Career, Transfer & Employment Center

Unit Load	Percent who used the service		Total Responses
	Num	Pct	
15 or more (full-time)	66	23%	<b>285</b>
12-14.5 units (full-time)	74	17%	<b>445</b>
6-11.5 units (part-time)	70	17%	<b>424</b>
0.5-5.5 units (part-time)	24	12%	<b>202</b>
Non-credit courses only	3	25%	<b>12</b>
Skipped / Decline to Answer	25	17%	<b>150</b>
Grand Total	262	17%	1,518

### Tutorial Services / Center

Unit Load	Percent who used the service		Total Responses
	Num	Pct	
15 or more (full-time)	77	27%	<b>286</b>
12-14.5 units (full-time)	131	30%	<b>444</b>
6-11.5 units (part-time)	130	31%	<b>421</b>
0.5-5.5 units (part-time)	50	25%	<b>202</b>
Non-credit courses only	3	23%	<b>13</b>
Skipped / Decline to Answer	46	30%	<b>152</b>
Grand Total	437	29%	1,518

LPC Student Satisfaction Survey Results (March 2021)

**Reading and Writing (RAW) Center**

Unit Load	Percent who used the service		Total Responses
	Num	Pct	
15 or more (full-time)	98	34%	285
12-14.5 units (full-time)	156	35%	441
6-11.5 units (part-time)	120	28%	424
0.5-5.5 units (part-time)	47	23%	202
Non-credit courses only	3	23%	13
Skipped / Decline to Answer	39	26%	149
<b>Grand Total</b>	<b>463</b>	<b>31%</b>	<b>1,514</b>

**Veterans First Program**

Unit Load	Percent who used the service		Total Responses
	Num	Pct	
15 or more (full-time)	18	6%	287
12-14.5 units (full-time)	43	10%	444
6-11.5 units (part-time)	31	7%	424
0.5-5.5 units (part-time)	15	7%	202
Non-credit courses only	1	8%	13
Skipped / Decline to Answer	10	7%	152
<b>Grand Total</b>	<b>118</b>	<b>8%</b>	<b>1,522</b>