# Caring Campus in Action

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# Caring Campus and the IEBC

#### About the Institute for Evidence-Based Change

The Institute for Evidence-Based Change (IEBC) is a nonprofit organization dedicated to helping education stakeholders — community colleges, universities, K-12 school systems, employers and others — use coaching, collaboration and data to make informed decisions and craft solutions that improve practice and dramatically increase student success.

With our focus on these two areas – Caring Campus and Data Use – we partner with our clients to successfully implement customized evidence-based solutions to today's most pressing issues.

As the nation shifts towards recognizing our society's continuing and pervasive racism and inequities that continue to result in loss of life and lack of opportunity, we commit to rectifying this to ensure that all students are able to fulfill their dreams. Our work in all areas reflects this commitment.





### Caring Campus 101

- An intentional effort to make students feel welcome and a sense of connectedness to your college
- Engages the underutilized classified professionals who are typically missing from student success efforts
- Helps classified professionals connect with one another and with other employee groups to create a positive college environment
- Creates behavior change that influences culture change across campus
- Causes the college to reexamine policy barriers to student success

# Classified Professionals and Caring Campus

- Classified professionals are often the first contact a student has with LPC
- This interaction can set the stage for student success
- IEBC has a proven method for engaging with professional staff to create a Caring Campus that ensures they are deeply involved in student success



### Behavioral Committeents

IEBC coaches engage with classified professionals in coaching sessions. Classified professionals from all student-facing departments and divisions are invited to attend as well as others as the college may decide. Over the course of these coaching sessions, classified professionals are oriented to the Caring Campus initiative and identify the behavioral commitments they will make regarding interacting with students and strengthening their connection to the college.



#### Traditional (face-to-face) Commitments

- Cross-Departmental Awareness
- Name Tags
- Warm Referrals

#### **Virtual Commitments**

- Cross-Departmental Awareness
- Give Your Information Up Front
- Warm Referrals



# Caring Campus Process

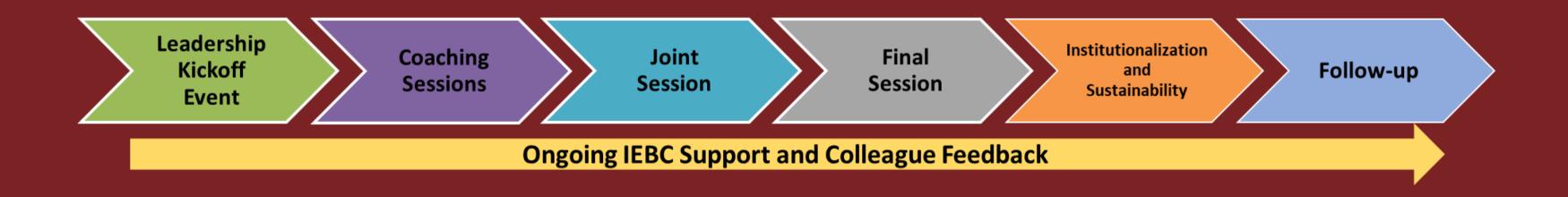
The classified professionals at LPC identified and developed implementation, monitoring, and communication plans for traditional (face-to-face) and virtual student interactions.



#### LPC Caring Campus Ambassadors

Adria Anderson-Kelly	Amanda Ingold	Amy Rel	Angelica Cazarez	Aubrie Ross	Diana Navarro- Kleinschmidt
Frances DeNisco	Henry Smith	Hermina Sarkis-Kelly	Jean O'Neil- Opipari	Katelyn Cortez	Kiley Zieker
Lucianna Caselli	Marissa Ablaza	Miguel Alvarez	Mike Sugi	Ralitsa Ivanova-Olsson	Sarah Bettencourt- Anderson
Sherita Waters	Sharon Davidson	Shriya Shah	Stella Del Rosario	Terrance Thompson	Theresa Mailander

#### Caring Campus Process





## Join us...

Caring Campus Monthly Meetings
Third Thursday of the Month
1:00 PM - 2:00M
Room 1008

# LPC CARES, WE ARE HERE FOR YOU

## Questions?

