

Distance Education Student Survey - Fall 2014

1. Please mark the category that currently best fits your status:

Answer Options	Response Percent	Response Count
Continuing student (attended last semester)	75.8%	185
Returning student (returning to college after a break in	11.5%	28
New student (first semester of college)	12.7%	31
<i>answered question</i>		244
<i>skipped question</i>		1

2. Why did you choose to enroll in a DE course? Check all that apply.

Answer Options	Response Percent	Response Count
Flexibility/Convenience	78.8%	193
Unable to come to campus	26.9%	66
Prefer to learn via technology	17.1%	42
An on-campus class was not available	22.4%	55
To be able to enroll in more units/complete education	25.7%	63
Felt a distance education class would be easier than an	10.6%	26
Heard it was a good class	13.1%	32
Meet requirements for associate degree	32.2%	79
Meet requirements for transfer	39.6%	97
Meet requirements for vocational certificate	6.9%	17
Improve my job skills/expand my job opportunities	15.9%	39
Personal interest in the subject	19.6%	48
Disability	2.0%	5
Success with a previous distance education class	20.4%	50
Other, please specify	9.0%	22
<i>answered question</i>		245
<i>skipped question</i>		0

3. How many hours per week do you work this semester?

Answer Options	Response Percent	Response Count
1-20 per week	34.6%	84
21-40 hours per week	30.5%	74
More than 40 hours per week	19.3%	47
None	15.6%	38
<i>answered question</i>		243
<i>skipped question</i>		2

4. Rate your level of satisfaction with the following:

Answer Options	Very Unsatisfied	Unsatisfied	Neutral	Satisfied	Very Satisfied	Not Applicable	Rating Average	Response Count
Blackboard	16	8	25	94	98	2	4.05	243
LPC's Online Learning web site	15	11	46	77	62	28	4.02	239
LPC Library's online resources	17	11	50	63	57	42	4.08	240
LPC's student technical support desk	17	9	58	44	40	70	4.22	238
Zonemail	23	18	58	78	41	22	3.68	240
Student-instructor interaction in your class	23	18	28	76	89	8	3.88	242
Student-student interaction in your class	17	15	61	91	47	12	3.71	243
Student-content interaction in your class (i.e.	18	13	39	90	67	16	3.92	243
The organization and structure of the course	25	14	27	77	97	1	3.87	241
The pace of the course (the amount of time you had to	22	10	23	89	93	5	3.98	242
The overall quality of the course	21	8	26	81	102	3	4.01	241
Your overall satisfaction with the course	23	12	27	79	99	3	3.94	243
The Distance Education program as a whole at LPC	20	7	22	92	96	5	4.04	242
<i>answered question</i>								245
<i>skipped question</i>								0

5. If you want to comment about any of the items above, feel free to comment here.

Answer Options	Response Count
	49
<i>answered question</i>	49
<i>skipped question</i>	196

Positive answers centered around the instructor's performance. This included the helpfulness of the instructor and how communicative and encouraging he or she is. It also included how well the instructor organized and structured the class and how timely his or her feedback was after assignments. Negative answers also centered around the instructor's performance. Some felt that their instructors were not communicative, did not give timely feedback, built disorganized courses, and did not update their courses with current content. A couple of students did not like having to do group assignments online and preferred videos that were made by the instructor and customized for the course, as opposed to linking to videos on the web. Other comments included displeasure with Blackboard and Zonemail.

6. I would take another DE course from LPC.

Answer Options	Response Percent	Response Count
Agree	81.1%	197
Disagree	8.6%	21
No opinion	10.3%	25
<i>answered question</i>		243

skipped question 2

7. I learned (more/less/about the same) in my DE class as I would have learned in an on-campus class.

Answer Options	Response Percent	Response Count
more	16.6%	40
less	17.4%	42
about the same	66.0%	159
<i>answered question</i>		241
<i>skipped question</i>		4

8. How necessary are the following to you as a distance education student?

Answer Options	Not Necessary	Neutral	Somewhat Necessary	Very Necessary	Rating Average	Response Count
Access to online academic tutoring	55	77	58	52	2.44	242
Access to online counseling	48	60	76	56	2.58	240
Access to online academic advising	37	63	73	65	2.70	238
The ability to complete degree or certificate programs	28	44	67	100	3.00	239
<i>answered question</i>						242
<i>skipped question</i>						3

9. If you want to be able to complete a full degree or certificate program online at LPC, which degree(s) or certificate(s) would you like to see offered?

Answer Options	Response Count
	74
<i>answered question</i>	74
<i>skipped question</i>	171

A wide range of degrees and certificates were mentioned. Business was the most popular.

10. Do you use an electronic textbook in any of your classes at LPC?

Answer Options	Response Percent	Response Count
Yes	39.8%	96
No	60.2%	145
<i>answered question</i>		241
<i>skipped question</i>		4

11. Which tools/activities help you learn best in a Distance Education course? Check all that apply.

Answer Options	Response Percent	Response Count
Videos	65.8%	154
PowerPoint presentations	59.8%	140
Audio files	27.8%	65
Discussion boards	52.1%	122
Blogs	13.7%	32
Journals	13.7%	32
Text-based lectures	31.6%	74
Printed textbooks	53.4%	125
Electronic textbooks	30.3%	71
Groupwork	12.8%	30
Google Docs	19.2%	45
Wikis	8.1%	19
Live chat	9.0%	21
Graphics/images	36.8%	86
Other (please specify)		17
<i>answered question</i>		234
<i>skipped question</i>		11

12. Would you like to see more online instructional content optimized for mobile delivery (e.g. for a smart phone or tablet)?

Answer Options	Response Percent	Response Count
Yes	79.2%	190
No	15.4%	37
I don't own a mobile device	5.4%	13
<i>answered question</i>		240
<i>skipped question</i>		5

13. If you use a mobile device (e.g. smart phone, tablet) to complete online learning tasks, which of the following do you do? Check all that apply.

Answer Options	Response Percent	Response Count
Read Blackboard announcements	82.4%	169
Complete Blackboard discussion or blog or journal	36.6%	75
Take quizzes or tests in Blackboard	34.6%	71
Read assignments or other course-related information in	63.4%	130
Check your grades in Blackboard	80.0%	164
View multimedia in Blackboard	30.7%	63
Access course-related content and information outside	44.4%	91
Access information from the LPC Library web site	23.4%	48
Read your textbook	23.4%	48
Other, please explain	4.9%	10
<i>answered question</i>		205

14. If you are a disabled student, rate the effectiveness of accommodations in your class (e.g. captioning of videos, transcriptions for audio files, alt text for images, etc.).

Answer Options	Ineffective	Somewhat Ineffective	Somewhat Effective	Effective	Rating Average	Response Count
	0	2	6	10	3.44	18
	<i>answered question</i>					18
	<i>skipped question</i>					227

15. If you are a disabled student and want to comment on the effectiveness of accommodations, do so here.

Answer Options	Response Count
	3
	<i>answered question</i> 3
	<i>skipped question</i> 242

16. Please measure your ability to perform the tasks below. Use the following levels: Do Not Use or Unfamiliar = I haven't tried/don't know about it. Novice = I rarely do this well/am just beginning. Intermediate = I sometimes do this well. Proficient = I do this well enough. Expert = I do this flawlessly.

Answer Options	Do Not Use or Unfamiliar	Novice	Intermediate	Proficient	Expert	Rating Average	Response Count
Utilize an email account associated with the class	18	8	22	88	87	3.98	223
Send email attachments	8	9	15	80	111	4.24	223
Post to the discussion board in Blackboard	9	12	24	74	102	4.12	221
Communicate following the rules of Netiquette (proper)	13	9	21	90	89	4.05	222
Log into Blackboard	1	5	11	56	150	4.57	223
Navigate your course(s)	2	6	14	74	127	4.43	223
Upload/download files	5	6	30	70	112	4.25	223
Check grades	3	6	18	58	138	4.44	223
Troubleshoot problems	28	23	58	72	40	3.33	221
Contact technical support	56	33	45	56	33	2.90	223
Manage your time efficiently	9	22	45	83	64	3.77	223
Participate actively in class	3	14	44	98	64	3.92	223
Prepare actively for exams (anticipate questions, test)	7	13	55	91	57	3.80	223
Research effectively and efficiently	4	15	42	94	65	3.91	220
Utilize a mobile device for class purposes	30	21	45	63	61	3.47	220
	<i>answered question</i>						224
	<i>skipped question</i>						21

17. Please add any other pertinent comments about distance education at LPC:

Answer Options	Response Count
	29

<i>answered question</i>	29
<i>skipped question</i>	216

There were positive comments about specific instructors and appreciation for offering courses online to students who might not be able to come to campus. Negative comments reflected those in question 5 above, with the addition of a comment saying how hard it is to succeed in a Math course offered in the Distance Ed format.