

Distance Education Student Survey - Fall 2023

Q1. Why did you choose to enroll in a Distance Education (DE) course? Check all that apply.

Answer Choices	Responses	
COVID	8.67%	17
Flexibility/Convenience	80.10%	157
Unable to come to campus	36.22%	71
Prefer to learn via technology	25.00%	49
An on-campus class was not available	21.43%	42
To be able to enroll in more units/complete education faster	23.47%	46
Felt a distance education class would be easier than an on-campus	22.96%	45
Heard it was a good class	16.84%	33
Meet requirements for associate degree	29.08%	57
Meet requirements for transfer	30.61%	60
Meet requirements for vocational certificate	4.08%	8
Improve my job skills/expand my job opportunities	12.76%	25
Personal interest in the subject	17.86%	35
Disability	7.14%	14
Success with a previous distance education class	25.51%	50
Other, please specify	8.67%	17
Answered		196
Skipped		1

Respondent ID	Response Dater, please spc	Tags
114484658389	Dec 08 2023	1The class was only offered as a DE course.
114484631429	Dec 08 2023	C I can't see blackboard clearly which made me hard to take notes. However, online class has no such problem for me.
114483465748	Dec 07 2023	C To be more flexible for work hours
114483343015	Dec 07 2023	C1Work schedule doesn't allow me to take a lot of in person classes.
114482524547	Dec 06 2023	C Better for my work schedule
114481593110	Dec 05 2023	C I don't have a license yet. And im still relying with my brothers and i also live in Stockton
114481393088	Dec 05 2023	C I struggle with driving and mental illnesses so online classes seemed more viable for me
114481011967	Dec 05 2023	C couldn't get an in person class cause I applied too late
114480931993	Dec 05 2023	C There were no spots at Chabot College so I enrolled in the same class at Las Positas
114480924977	Dec 05 2023	C work full time
114480483007	Dec 05 2023	C I took ESL Vocabulary class because it was not available in person.
114480392130	Dec 04 2023	C1To work while completing classes without travel
114480302697	Dec 04 2023	C My mode of transportation is public transportation and bicycle. Though I prefer in person, its a far distance to travel and gives less time for work, life etc.
114480223269	Dec 04 2023	C I'm an Emergency Room employee and we are permanently on rotating schedules so a regular M/W or T/Thr split does not work for me.
114480113391	Dec 04 2023	C Have a 2 year old child and can't drive
114479843177	Dec 04 2023	C I like the on line because i dont have to leave my kids with a sitter and still got to school on zoom
114479774676	Dec 04 2023	C1works well for my employment schedule. Very convenient

Q2. How many hours per week do you work this semester?

Answer Choices	Responses	
1-20 per week	36.60%	71
21-40 hours per week	31.96%	62
More than 40 hours per week	10.82%	21
None	20.62%	40
Answered		194
Skipped		3

Q3. Are the majority of your Distance Education (DE) classes Synchronous (live online, in real time), Asynchronous (not live online), Both (a combination of live and not live), Hybrid (on campus and online), or HyFlex (choice of live, not live, and on-campus)?

Answer Choices	Responses	
Synchronous	6.42%	12
Asynchronous	65.24%	122
Both	16.58%	31
Hybrid	6.42%	12
HyFlex	5.35%	10
Answered		187
Skipped		10

Q4. Rank the above types of classes in terms of your preferred method of learning.

	1	2	3	4	5	6	Total	Score						
Synchronous	8.24%	14	24.71%	42	20.59%	35	18.24%	31	15.88%	27	12.35%	21	170	3.54
Asynchronous	43.26%	77	16.85%	30	12.36%	22	8.99%	16	6.74%	12	11.80%	21	178	4.46
Both synchronous and asynchronous	4.68%	8	17.54%	30	30.99%	53	15.79%	27	24.56%	42	6.43%	11	171	3.43
Hybrid	8.88%	15	16.57%	28	15.98%	27	31.36%	53	23.08%	39	4.14%	7	169	3.44
HyFlex	7.60%	13	11.11%	19	15.20%	26	16.96%	29	27.49%	47	21.64%	37	171	2.89
I prefer face-to-face classes	27.17%	47	12.72%	22	5.78%	10	5.78%	10	4.05%	7	44.51%	77	173	3.2
Answered														195
Skipped														2

Q5. Rate your level of satisfaction with the following:

	Very Unsatisfied	Unsatisfied	Neutral	Satisfied	Very Satisfied	Not Applicable	Total	Weighted Average
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Canvas	4.19%	8	0.52%	1	7.85%	15	32.46%	62	54.45%	104	0.52%	1	191	4.34
Quest for Online Success readiness course in Canvas	4.26%	8	2.13%	4	30.85%	58	25.00%	47	22.34%	42	15.43%	29	188	4.05
LPC's Online Learning web site	3.08%	6	2.05%	4	27.69%	54	27.18%	53	25.64%	50	14.36%	28	195	4.13
LPC Library's online resources	3.09%	6	4.12%	8	21.13%	41	31.44%	61	29.90%	58	10.31%	20	194	4.12
LPC's student technical support desk	3.09%	6	1.55%	3	29.90%	58	23.71%	46	21.65%	42	20.10%	39	194	4.2
Canvas support	3.11%	6	1.04%	2	29.02%	56	24.87%	48	21.24%	41	20.73%	40	193	4.22
Zonemail	4.15%	8	3.63%	7	17.62%	34	33.68%	65	37.31%	72	3.63%	7	193	4.07
Student-instructor interaction in your class	3.09%	6	5.67%	11	12.89%	25	27.84%	54	45.88%	89	4.64%	9	194	4.22
Student-student interaction in your class	3.63%	7	5.18%	10	24.87%	48	29.02%	56	31.61%	61	5.70%	11	193	3.97
Student-content interaction in your class (i.e. presentations, exams,	4.15%	8	3.63%	7	21.76%	42	35.75%	69	31.61%	61	3.11%	6	193	3.96
The organization and structure of the course	3.63%	7	6.22%	12	10.36%	20	34.72%	67	42.49%	82	2.59%	5	193	4.14
The pace of the course (the amount of time you had to do your work	3.63%	7	8.29%	16	13.47%	26	35.23%	68	35.75%	69	3.63%	7	193	4.02
The overall quality of the course	3.63%	7	4.66%	9	10.36%	20	32.64%	63	45.08%	87	3.63%	7	193	4.22
Your overall satisfaction with the course	3.63%	7	5.70%	11	10.36%	20	30.05%	58	47.67%	92	2.59%	5	193	4.2
The Distance Education program as a whole at LPC	3.13%	6	3.13%	6	15.63%	30	25.52%	49	47.92%	92	4.69%	9	192	4.26
LPC's variety of online course options (asynchronous, synchronous,	4.12%	8	5.15%	10	14.43%	28	31.96%	62	40.72%	79	3.61%	7	194	4.11
Zoom class meetings	5.21%	10	4.69%	9	19.79%	38	23.96%	46	21.35%	41	25.00%	48	192	4.27
Student Support Hub (within Canvas)	3.21%	6	0.00%	0	28.34%	53	19.79%	37	22.46%	42	26.20%	49	187	4.37
Online proctoring (Proctorio)	10.36%	20	6.74%	13	25.39%	49	14.51%	28	12.95%	25	30.05%	58	193	4.03
Online tutoring (NetTutor, tutoring from Tutorial Center)	4.64%	9	0.52%	1	30.93%	60	14.43%	28	15.98%	31	33.51%	65	194	4.37
Online office hours	4.12%	8	3.09%	6	22.16%	43	25.26%	49	31.96%	62	13.40%	26	194	4.18
												Answered	196	
												Skipped	1	

Q6. I would take another DE course from LPC.

Answer Choices	Responses	
Agree	88.14%	171
Disagree	3.09%	6
No opinion	8.76%	17
Answered		194
Skipped		3

Q7. I learned (more/less/about the same) in my DE class as I would have learned in an on-campus class.

Answer Choices	Responses	
More	28.87%	56
Less	10.82%	21
About the same	60.31%	117
Answered		194
Skipped		3

Q8. How necessary are the following to you as a distance education student?

	Not Necessary	Neutral	Somewhat Necessary	Very Necessary	Total	Weighted Average				
Access to online academic tutoring	10.82%	21	31.44%	61	29.38%	57	28.35%	55	194	2.75
Access to online counseling (Academic, Career, or Personal)	9.33%	18	25.39%	49	21.76%	42	43.52%	84	193	2.99
Access to an online readiness course (Quest for Online Success)	20.21%	39	35.23%	68	22.28%	43	22.28%	43	193	2.47
Access to an on-campus orientation to online learning	29.84%	57	32.46%	62	18.85%	36	18.85%	36	191	2.27
Access to a virtual orientation to online learning	18.75%	36	31.77%	61	25.52%	49	23.96%	46	192	2.55
The ability to complete degree or certificate programs online	4.64%	9	12.89%	25	23.20%	45	59.28%	115	194	3.37
The ability to enroll in a variety of online course options (asynchro	1.03%	2	10.82%	21	21.65%	42	66.49%	129	194	3.54
								Answered	194	
								Skipped	3	

Q9. Which tools/activities help you learn best in a Distance Education course? Check all that apply.

Answer Choices	Responses	
Videos created by someone other than your instructor	46.39%	90
Videos created by your instructor	81.96%	159
Text-based lectures	52.06%	101
Printed textbooks	36.08%	70
PowerPoint presentations	62.37%	121
Live chat (Pronto)	19.07%	37
Hypothesis	4.12%	8
Groupwork	25.26%	49
Graphics/images	48.97%	95
Google Docs	56.19%	109
Electronic textbooks	51.03%	99
Discussion boards	49.48%	96
Blogs	6.70%	13
Peer reviews	28.87%	56
Audio files	18.56%	36
Popular social media tools (e.g. Facebook, X, TikTok)	9.28%	18
Artificial intelligence (AI)	10.82%	21
Other (please specify)		7
Answered		194
Skipped		3

Respondent ID	Response Date (please specify)	Tags
114483465748	Dec 07 2023	C Quizzes
114480491162	Dec 05 2023	1 Access to Netacad and Linux tutorials
114480302697	Dec 04 2023	C I found a lot of value with peep group discussions. Especially for Ethics.
114480026198	Dec 04 2023	C YouTube
11447990009	Dec 04 2023	C Hands on activities or projects
114479847311	Dec 04 2023	1 Zoom breakout rooms with other students and/or instructor.
114479731104	Dec 04 2023	C Listing Vocabulary was unhelpful. 30 terms to test on only 5 was unnecessary.

Q10. If you use artificial intelligence (AI) for educational purposes, what do you use it for? Check all that apply.

Answer Choices	Responses	
Summarizing or paraphrasing text	35.80%	29
Answering homework questions	17.28%	14
Help with writing assignments	28.40%	23
Understanding difficult concepts	65.43%	53
Get feedback on my work	39.51%	32
Prepare for an exam	32.10%	26
Other (please specify)		32
	Answered	81
	Skipped	116

Respondent ID	Response Date (please specify)	Tags
114484381361	Dec 08 2023	1 Grammarly
114483780853	Dec 07 2023	1 not using AI
114483465748	Dec 07 2023	C Grammar
114482652253	Dec 06 2023	1 I do not have AI
114482486351	Dec 06 2023	C I don't use it
114482461086	Dec 06 2023	C N/A
114482119785	Dec 06 2023	1 N/A
114481483000	Dec 05 2023	C AI helps with concepts for the future of Automotive Technology.
114481393088	Dec 05 2023	C Brainstorming, spell check (grammarly), and helping figuring out how to outline my papers
114481382686	Dec 05 2023	C The free e-text is amazing!!! I do like to print out chapters, for the classes that allow open notes for tests.
114481315577	Dec 05 2023	C Never used AI for educational purposes
114481271245	Dec 05 2023	C It was an assignment to see how accurate AI summarization was on certain topics and decide whether or not the information was useful or lacking in detail.
114481011967	Dec 05 2023	C i dont
114480995383	Dec 05 2023	C i dont use artificial intelligence
114480754969	Dec 05 2023	C N/A
114480491162	Dec 05 2023	1 I don't use it
114480453057	Dec 05 2023	1 I don't use ai, I use google
114480382974	Dec 04 2023	1 have not used AI for education purposes before
114480302697	Dec 04 2023	C I haven't used, unsure how to access.
114480264783	Dec 04 2023	C I think they are fun and use them for social interaction
114480158363	Dec 04 2023	C I don't use artificial intelligence
114480146843	Dec 04 2023	C i did not used
114480114069	Dec 04 2023	C I've never really used AI for educational purposes
114479997783	Dec 04 2023	C N/A
114479993190	Dec 04 2023	C don't use
114479902344	Dec 04 2023	1 I'm old I don't use AI.
114479861703	Dec 04 2023	1 i dont
114479850098	Dec 04 2023	1 Don't use AI
114479813839	Dec 04 2023	1 creating flashcards to study
114479807411	Dec 04 2023	1 i don't use it
114479741091	Dec 04 2023	C I did not use AI so far.
114479734135	Dec 04 2023	C Synthesizing research articles in bulk

Q11. How clear is your instructor's policy on the use of artificial intelligence (AI) in your class?

Answer Choices	Responses	
Very clear	51.08%	95
Somewhat clear	21.51%	40
Not clear at all	3.76%	7
There is no AI policy	23.66%	44
	Answered	186
	Skipped	11

Q12. If you are a disabled student, rate the effectiveness of accommodations in your class (e.g. captioning of videos, transcriptions for audio files, alt text for images, etc.).

	Ineffective	Somewhat Ineffective	Somewhat Effective	Effective	Total	Average
1	5.66%	3 13.21%	7 41.51%	22 39.62%	21 53	3.15
					Answered	53
					Skipped	144

Q13. If you are a disabled student and want to comment on the effectiveness of accommodations, do so here.

Answered	24
Skipped	173

Respondent ID	Response Date	Responses	Tags
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114483465748	Dec 07 2023 C Teachers are generally very understanding of accommodations
114482387299	Dec 06 2023 C not all accommodations are used in online or asynchronous courses
114482382746	Dec 06 2023 C Everything is going well.
114481593110	Dec 05 2023 I umm not sure
114481547319	Dec 05 2023 1 n/a
114481545872	Dec 05 2023 1 The online system is hard to figure out and the few accommodations I got didn't help that much.
114481480112	Dec 05 2023 C N/A
114481469618	Dec 05 2023 C I have some but have never needed them
114481382686	Dec 05 2023 C I have dyslexia. Listening to the book being read to me is very helpful as I read along with it.
114481260452	Dec 05 2023 C Being a disabled student sometimes there are professors who really accommodate me but also there are professors that don't and it gets very hard and frustrating since I tried many times to advocate for myself and let my counselor know but the professor would ignore me.
114481247633	Dec 05 2023 C Tutoring available
114480809449	Dec 05 2023 C N.a.
114480529983	Dec 05 2023 C no comment
114480264783	Dec 04 2023 C I'm a disabled student who benefits from the distance learning program because I have anxiety disorder and often get bullied in in person classes. I take online classes whenever I have the option, and find that I do better in classes when I have fewer negative interactions with peers. I appreciate the emphasis LPC places on distance learning classes.
114480263878	Dec 04 2023 C None
114480223269	Dec 04 2023 C I have a back injury making travel EXTREMELY difficult as well as parking and walking across campus. Having access to online classes is very important for me. If I can work as an ER employee with my disability, I can get my education as well.
114480158363	Dec 04 2023 C I have nothing to say.
114480156905	Dec 04 2023 C Not all of my teachers use accommodations such as text-to-speech for long pieces of text or transcriptions of audio files, so I find it difficult as I need both the audio and visual of text in order to understand.
114480059674	Dec 04 2023 C I am not disabled however I think lectures should all have captions on it if for whatever reason I can't hear the audio of the video.
114480002535	Dec 04 2023 C Additional time for tests was incredibly helpful.
114479896734	Dec 04 2023 1 A lot of the closed captions on videos aren't very accurate since they're automatically transcribed by Zoom
114479850098	Dec 04 2023 1 N/A
114479713155	Dec 04 2023 C N/A

Q14. Please measure your ability to perform the tasks below. Use the following levels: Do Not Use or Unfamiliar = I haven't tried/don't know about it. Novice = I rarely do this well/am just beginning. Intermediate = I sometimes do this well. Proficient = I do this well enough. Expert = I do this flawlessly.

	Do Not Use or Unfamiliar	Novice	Intermediate	Proficient	Expert	Total	Weighted Average
Interact with the instructor online	3.70%	7	8.47%	16	19.05%	36	38.62%
Interact with classmates	3.17%	6	12.70%	24	20.11%	38	39.15%
Communicate using proper online behavior	2.12%	4	2.12%	4	6.88%	13	40.74%
Navigate your course(s)	0.53%	1	1.58%	3	11.05%	21	42.11%
Utilize online support services (e.g. tutoring, counseling, etc.)	22.99%	43	16.58%	31	17.65%	33	24.06%
Troubleshoot problems	17.02%	32	13.83%	26	21.28%	40	30.32%
Contact technical support	27.13%	51	12.23%	23	21.28%	40	23.40%
Manage your time efficiently	2.12%	4	6.35%	12	26.98%	51	38.62%
Utilize a mobile device for class purposes	7.49%	14	4.81%	9	13.90%	26	39.57%
Utilize the LPC Library web site	15.96%	30	13.83%	26	22.87%	43	30.32%
						Answered	190
						Skipped	7

Q15. Please add any other pertinent comments about distance education at LPC:

Answered 36
Skipped 161

Respondent ID	Response Date	Responses	Tags
114483734047	Dec 07 2023	C Please have more in person classes. It is essential to interact with other students and the professor in person!!!!	
114482652253	Dec 06 2023	1 I enjoy distance education at LPC because it provides flexibility in my location I am at at that time. I can learn at my own pace.	
114482551486	Dec 06 2023	C N/A	
114482547098	Dec 06 2023	C Thank You	
114482540689	Dec 06 2023	C Everything is Excellent!	
114482461086	Dec 06 2023	C I actually attend Chabot College.	
114482456888	Dec 06 2023	C For those that work a lot there should not be "Required campus days" that have "No exceptions"	
114482382746	Dec 06 2023	C no comments	
114481623113	Dec 06 2023	1 My instructors were both extremely helpful and available, more so than expected with distance learning. My only suggestion for LPC would be to either offer more classes or make it possible to utilize other Community College distance learning so to improve availability and class options.	
114481593110	Dec 05 2023	1 for being distance is so hard from my house to my school because even you wanna go to school in person you can't	
114481512344	Dec 05 2023	C I just hope interior design subjects will have more in-person classes in the future. As I believe design learning needs more careful attention and face to face interaction with the professor rather than distance educ or online classes. thank you!	
114481483000	Dec 05 2023	C LPC distance education can be very flexible for many people. I am learning more on how to utilize the process more. Lab work or needs to be done in person with instructor, definitely.Thank you.	
114481480112	Dec 05 2023	C No comment	
114481477848	Dec 05 2023	C It was nice to be able to complete work on my own time. I just had to keep up with the course.	
114481469618	Dec 05 2023	C I and my brother both can no longer access the LPC library, when I have to view a video for class I search the internet for it. Signing up for library access hasn't been working for me. I have physical disabilities and live in Tracy, there is public transportation but it is very difficult to utilize. I am grateful for online classes.	
114481260452	Dec 05 2023	C Distance Education has helped me a lot and taking steps to obtaining my associates degree, but also it has helped me still get my education while I am physically sick with a on going permanent health problem. I just wish for the future if there could possibly be a Laboratory courses that is done online Synchronous? I think that would be able to help me a lot and other students who may be going through the same thing as me because It is very hard to go to school in person while dealing with such health issues.	
114481247633	Dec 05 2023	C N/A	
114481194453	Dec 05 2023	1 The asynchronous classes I've taken have all been great. The in person classes I've taken were also great.	
114481100378	Dec 05 2023	1 it is effective and accommodating. less travelling costs and it is reliable	
114481085952	Dec 05 2023	1 Distance learning at LPC is great; I've used it before. Unfortunately, the class I am currently enrolled in is not an engaging class. The entire curriculum was to read the textbook. I could have	

114480529983	done that on my own.
114480429228	Dec 05 2023 C no comments
114480364647	Dec 04 2023 1 Please increase distance education for more classes. For example, I have a full-time job and need to take care of the family. DL provides flexibility and opportunity for me continue to study.
114480302697	Dec 04 2023 1 I think more discussion board posts would increase the amount of student interactions for online classes and make them more engaging
114480223269	Dec 04 2023 C My experience for my two classes were very different experiences. My history class was sometimes difficult and unclear because of too much communication from the instructor and grades hard. Other class-ethnics was a great class to navigate and right amount of information from instructor.
114480212747	Dec 04 2023 C Please require a standardized grading process for professors. One of my teachers this year has a system where he hides what your grade is and if you do not complete 100% of EVERY SINGLE ASSIGNMENT you get literally a 0% for the entire week. This is grossly unfair to working individuals who have families and full time jobs. Working hard to complete 80% of something only for it to be a complete waste was incredibly discouraging.
114480134359	Dec 04 2023 C While I enjoyed the content of the course I took, I feel having no human contact at all detracted from the learning. We had no interaction at all with the instructor or the other students. There was one paper, and otherwise just multiple choice quizzes. The learning could have been so much richer with some variety and interaction!
114480058034	Dec 04 2023 C Need more availability from the instructor. Some instructors are MIA quite often, response time needs to improve as well. More support from instructors needed.
114480026198	Dec 04 2023 C I took anatomy and physiology (bio 50) online due to lack of options for in person classes. Would have been nice to have an in person option for a class that has a lab so we can experience that hands on-the online labs weren't very good
114479973369	Dec 04 2023 C As a whole, distance learning classes should provide a form of lecture media that is not an exact copy of the textbook. At the present there has been very little supplemental learning guides or tools in order to properly interpret the textbook concepts. I am essentially paying tuition in order to read a dry, and basic, bare minimum textbook, without gaining a real, in-depth knowledge of the subject matter.
114479923883	Dec 04 2023 C The Horticulture program needs to be upgraded or funded better; something needs to be done.
114479902344	Dec 04 2023 1 Different professors had different amounts of support. One of my professors rarely showed up and when she did she expected a lot out of us.
114479807016	Dec 04 2023 1 I enjoy the option of DE, however, some teachers should not be teaching DE. I had major communication problems with one such teacher.
114479774676	Dec 04 2023 1 The teacher was the biggest issue with the class. In an Asynchronous class, the expectations and directions for assignments need to be very clear. This was not the case. Grading should also be done throughout the class so a students has a sense of how they are doing.
114479741091	Dec 04 2023 1 I am grateful to be able to pursuit my career goals online because it enables me to work and to continue to take care of my family.
114479741051	Dec 04 2023 C I enjoyed the courses, though I have taken three classes this semester. Thanks to all the professors for the timely guidance.
114479973369	Dec 04 2023 C Doing group projects for online classes is very difficult. Students don't want to or don't have time to connect and it makes it hard to work with other students for a group project.
	Dec 04 2023 C Horticulture classes should be offered online as well as in person. Materials could easily be paid for and distributed to the students to take home with them. You do not need to be in person for lectures and labs can be done at home very easily. This needs to be an option asap. Viticulture has online classes, so we need to expand that to the Hort program as well.