

# Student Services Monthly Newsletter

August 2020

### NEW DSPS COUNSELOR/INSTRUCTOR

Amanda Castelli has been hired as our new Disabled Student Programs & Services (DSPS) Counselor/Instructor. For the past four years, Amanda has worked as a Marriage and Family Therapist II for San Mateo County Behavioral Health and Recovery Services in Daly City, California. In addition, Amanda has served as a Mental Health Therapist for the Fred Finch Youth Center in San Mateo, California; has served as a Classroom Therapist for Beacon Therapeutic Services in Redwood City, California; and has served as a School Counselor for the City of Fremont Youth and Family Services in Fremont, California. Amanda earned her Bachelor of Arts in Psychology with a minor in Education from the University of California, Davis and her Master of Arts in Counseling Psychology with Dual Marriage Family Therapy (MFT)/Licensed Professional Clinical Counselor (LPCC) Track Licensure from Santa Clara University. Please join me in welcoming Amanda.

## **COLLEGE CATALOG ADDENDUM**

A college catalog addendum was posted online for the 2020-2021 Academic Year. Some of the highlights that pertain to Student Services include: (1) the assessment of the student health fee regardless of the mode of instruction beginning in summer term 2020; (2) continued assessment of the student representation fee and transportation fee each semester or term; (3) inclusion of general education patterns for associate and transfer degrees; (4) articulation updates; (5) completion requirements for ADTs under COVID-19 during spring 2020; and (6) recognizing "GI Bill" as a registered trademark of the U.S. Department of Veterans Affairs.

### STUDENT SERVICES BUSINESS HOURS

With the exception of the Office of Campus Safety & Security and the Student Health & Wellness Center, all other Student Services who continue to serve the public online or remotely shall adhere to the following business hours for the fall 2020 beginning on Monday, August 3, 2020. Monday through Thursday from 9:00 a.m. to 5:00 p.m. Friday from 9:00 a.m. to 1:00 p.m. Please update your respective webpages.



#### IMPORTANT DATES & DEADLINES

- August 13th Convocation Day
- **August 14th** College Day
- August 17th
  First Day of
  Fall Semester 2020
  - **August 18th** The Market



#### PARTIAL REOPENING OF STUDENT SERVICES

The following Student Services entities will be open to serve the public in-person beginning in August 2020:

The Admissions & Records Office will be responsible for providing essential functions requiring on-site performance as follows: (1) issuance of student identification cards; and (2) acceptance of cash payments for fees owed to the college. All other services will continue to be provided online or remotely. The Admissions & Records Office will reopen on Monday, August 10, 2020 and will serve the public from Monday through Friday from 9:00 a.m. to 1:00 p.m.

The Office of Campus Safety & Security will be responsible for providing essential functions requiring onsite performance as follows: (1) ensuring compliance with public health orders; (2) troubleshooting parking permit issues; (3) providing college emergency notification and timely warnings; (4) serve as a liaison to first responders (fire, paramedics, police); (5) maintaining campus signage; (6) enforcement of parking regulations; (7) unlocking of facilities; and (8) providing safety escort services. The Office of Campus Safety & Security is open 24 hour per day, 7 days per week.

The Disabled Student Programs & Services (DSPS) will be responsible for providing essential functions requiring on-site performance as follows: (1) access to alternative media (including installation and training of such media); (2) in-person proctoring; (3) preparing and updating academic accommodation plans (AAP); (4) providing reasonable accommodations; (5) providing interpretation services (American Sign Language – ASL); and (6) loaning of equipment and furniture for in classroom or laboratory usage to ensure compliance with the Americans with Disabilities Act (ADA) and other applicable federal and state laws. The DSPS Office will reopen on Monday, August 10, 2020 and will serve the public from Monday through Friday from 9:00 a.m. to 1:00 p.m. on an appointment basis.

The Student Health & Wellness Center will be responsible for providing essential functions requiring onsite performance as follows: (1) administration of Tuberculosis (TB) testing for employees and students; (2) administration of physical examinations, wellness checks, immunizations, diagnostic laboratory testing and screening; (3) behavioral and mental health services; and (4) distribution of over-the-counter medication.

It is important to note that the partial reopening of Student Services may change due to subsequent state or county public health orders, number of confirmed COVID-19 cases, student demand for support services, or direction provided by the Chabot-Las Positas Community College District.

I would like to thank all Student Services employees especially our essential employees for their dedication, perseverance, and professionalism to serve our students and our colleagues during this unprecedented time.

#### NEWS FROM THE TEAM

Do you have an upcoming event, a new initiative, or news that you would like to share with our Student Services team? I am happy to consider your recommendations for future editions of our newsletter.



**William L. Garcia** Vice President of Student Services

**Student Services**